



Statement of Volatility – Dell Latitude E5550/5550

△ CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

The Dell E5550/5550 contains both volatile and non-volatile (NV) components. Volatile components lose their data immediately after power is removed from the component. Non-volatile (NV) components continue to retain their data even after power is removed from the component. The following NV components are present on the E5550/5550 system board.

Table 1. List of Non-Volatile Components on System Board

Description	Reference Designator	Volatility Description	User Accessible for external data	Remedial Action (Action necessary to prevent loss of data)
Embedded Flash in embedded controller MEC5085	UE2	288 KB of embedded Flash memory for keyboard controller BIOS code, asset tag and BIOS passwords	No	N/A
Panel EEDID EEPROM	Part of panel assembly	Non Volatile memory, 512 bytes.	No	Part of panel assembly
System BIOS	UC2, UC3	Non Volatile memory, 64 Mbit (8MB) and 32 Mbit (4MB) for vPro and 64Mbit (8MB) only for non-vPro, System BIOS and Video BIOS for basic boot operation, PSA (on board diags), PXE diags.	No	N/A
Video BIOS	Embedded in system BIOS	Non Volatile memory, 512 kbit (64 KB), Graphics system BIOS.	No	N/A
System Memory – DDR3L memory	Two SODIMM connectors : JDIMM1,2	<p>Volatile memory in OFF state</p> <p>NOTE: See state definitions later in text.</p> <p>One to two modules must be populated. System memory size will depend on SODIMM modules and must be between 2 GB and 32 GB.</p>	Yes	Power off system
System memory SPD EEPROM	On System memory SODIMM(s) – 1-2	<p>Non Volatile memory 512 Bytes.</p> <p>Stores memory manufacturer data and</p>	No	N/A

Description	Reference Designator	Volatility Description	User Accessible for external data	Remedial Action (Action necessary to prevent loss of data)
	present	timing information for correct operation of system memory.		
RTC CMOS – BBRAM (battery backed up)	UC1	Non Volatile memory, 256 Bytes. Stores CMOS information.	No	N/A
Video memory – frame buffer	Using system memory	Volatile memory in off state. 2 GB DDR3L for discrete graphics systems.	No	N/A
Intel ME Firmware	UC2	Non Volatile memory, 64 Mbit (8MB) for vPro and non-vPro, Intel ME firmware for system configuration, security and protection	No	N/A
Hard drive(s)	User replaceable - one	Non Volatile magnetic media, various sizes in GB. May also be SSD (solid state flash drive).	Yes	Low level format

⚠ CAUTION: All other components on the system board lose data if power is removed from the system. Primary power loss (unplugging the power cord and removing the battery) destroys all user data on the memory (DDR3, 1067 MHz). Secondary power loss (removing the on-board coin-cell battery) destroys system data on the system configuration and time-of-day information.

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